

Information

English

A

Adapter

Please contact the reception desk
A fee of CHF 10.00 will be charged if
the adapter is not returned at check-
out

Adapter plugs

An adapter plug can be obtained on
loan from reception

Additional products

Please contact the reception desk

Alarm signal

Our hotel is equipped with a modern
alarm and fire detection system. In
the event of a fire, please use the
emergency exits according to the
map on your room door. In addition,
please follow the instructions of the
security staff. Report a fire
immediately by dialling 118

B

Baby food

We will be happy to help you

Breakfast

From 6.30 am to 10 am an American
buffet breakfast is served in our
restaurant from Monday to Friday
Saturday from 7.30 am to 10 am
Sunday from 8am to 10am

Banks

Opening hours

Monday to Friday:

9am 12pm/13.30pm-5pm

Banquets

See under events



Bars

Open Monday to Friday from 6.30am to 11.45pm, Saturday from 7.30am to 7pm and Sunday from 7.30am to 12pm

C

Car rental

Our reception will be happy to arrange a meeting with the car rental agency

Charging cable

Please contact reception

Checkout

For information about hotel bills, please contact the reception desk

Checking out of the room

Please vacate your room by 11.00 a.m. at the latest. If you need an extension, please contact the reception desk.

Check-in/Check-out

Check-in: from 15.00 hours

Check-out: no later than 11.00 a.m.

Children

Your children are welcome at the hotel.

Comb

See under additional products

Credit cards

We accept: Visa, Mastercard, American Express, Maestro and Postcard, V-Pay, Twint

Currency exchange

You can change your foreign currency at the bank

Concierge/Information

For information, please contact the reception desk



Conferences/seminars

A fully equipped conference room is available (equipped with high-speed Wi-Fi, beamer, flipchart)

D

Doctor/Pharmacy

The reception can arrange a doctor's appointment and provide you with medication

There is a pharmacy right outside the hotel.

Dogs

See under pets

Dry cleaning

Contact the reception

E

Electricity connection

The mains voltage is 220 volts. If you need an adapter plug, please ask at reception.

Emergency number

144 emergency doctors

118 fire alarm (fire brigade)

117 police

Events

We are happy to organise conferences, sessions, banquets, birthday and wedding parties, etc. for you. We will be happy to make suggestions.

Excursions

The reception will be happy to welcome you and help you organise various excursions



Extra cushion

Please contact reception

F

Fire

See Alarm signal

Fire alarm

See Alarm signal

Flowers

Reception will be happy to assist you in obtaining flowers

G

Garage

See Parking

Golf

There is a golf course within a 10 minute drive of the hotel

H

Hairdresser

Our reception will be happy to make an appointment for you.

I

Ice

Our bar staff can provide this for you

Information

The reception is at your disposal for any general information you may require

Information

Our reception will be happy to provide you with general information

Ironing service

For special requests, please contact our reception.



Information

The reception is at your disposal for any general information you may require

K

Key

Our hotel has electronic keys

L

Laundry

Please ask at the reception

Laundry service

See on laundry

Lost property

Lost and found items may be sent to their owners. The hotel accepts no responsibility for unclaimed or lost items.

Lunch

See under meal times

Luggage

The reception will gladly take care of your luggage

A numbered counterfoil will be given to you as proof of deposit.

Luggage storage

Your luggage can be stored in our locker. Please ask at the reception desk. A numbered counterfoil will be given to you as proof of deposit.

M

Mail

Mail arrives daily at 11 am. Reception will forward your private mail to you.



Meal times

Breakfast: from 6.30 a.m. (7.30 a.m. on Saturday and Sunday) to 10 a.m. an American buffet breakfast is served in our restaurant.

Lunch: from 11.30 a.m. to 2 p.m. in the restaurant or on the terrace

Evening meal: from 18.30 to 21.30 in the restaurant or on the terrace

Meeting room

Please ask at the reception

Message

Your messages will be recorded at the hotel reception

Minibar

Drinks from the minibar are not included in the room rate. It is checked and refilled daily. Any drinks consumed will be charged to your hotel bill. When checking out, please inform us of any drinks consumed in the last 24 hours.

N

Newspapers

Newspapers are available at the hotel bar

O

Opening hours

Banks:

Monday-Friday

8.30 a.m.-12 p.m. 1.30 p.m.-5 p.m.

Shops:

Monday-Thursday: 8am-6.30pm

Friday 8.30am-8pm

Saturday 8am-5pm

Post office:

Monday-Friday 8am-6pm

Saturday 9am-4pm



P

Parking

There is an outdoor car park at your disposal. You will find our parking lot at Rue des Cèdres No. 3; parking costs CHF 10 per vehicle per night.

Pets

Pets are allowed in the hotel for a surcharge of CHF 15.00

Photocopies

Please ask at the reception

Post office

The post office is opened once a day at 11.00 a.m.

See opening hours

Packet lunch

Please order them at the reception the day before your trip

R

Razor

See under additional products

Restaurant

Open from 11.30am to 2pm and 6.30pm to 9.30pm from Monday to Friday

Saturday from 11.30am to 2pm

Sunday closed

Room release

See room release

S

Safe

The safe is at your disposal in your room and can be used with a code.

The hotel accepts no responsibility for valuables left in the room or in the safe.



Sewing

Please ask at the reception desk.

Shaving foam

See additional products

Shoes

On request, we will clean your shoes and have them repaired for you.

Shops

See opening hours

Swimming

Public swimming pools (open and covered) are located within 5 minutes drive of the hotel

Swimming pool

See information under swimming

T

Taxi

Please contact the reception to order a taxi

Telephone

Your room has a direct dial telephone with the code "0".

Please dial 100 or 101 or 102 for information

Our numbers :

Tel: +41 (0)27 322 03 27

Email : info@hotelelitesion.ch

Web : www.hotelelitesion.ch

Television/TV

The device in your room is connected to the cable network

Toothbrushes

See additional products

Toothpaste

See under additional products



V

Valuable items

See safe

W

Wake-up service

You can place your wake-up call at the reception

Waxing

Please contact the reception.

Wi-Fi

The hotel has a free WIFI service, with global coverage for rooms, common areas and meeting rooms. (Free Elite Hotel)